Hill, Pat

From: Preston, Clarissa

Sent: Thursday, June 19, 2003 4:06

To: Hill, Pat

Subject: FW: NAIC - SERFF training

I think they had a good time! ----Original Message----

From: Portuguez, James [mailto:JPortugu@naic.org]

Sent: Thursday, June 19, 2003 12:11 PM

To: Preston, Clarissa **Cc:** Terwilleger, Daryl R.

Subject: RE: NAIC - SERFF training

Clarissa,

It was a pleasure, both meeting and working with you. I look forward to working with you again. I am so glad that you felt the time was well spent and a benefit to your staff and associates.

We arrived safe and sound in Kansas City last night. Thank you for asking.

We will probably have a question or two regarding the Expense Report and will contact you as necessary. We'll try not to take up too much of your time.

I would you like to thank you for coordinating this project and helping us achieve a successful training event. The training room was perfect. Everyone there was so nice. The lunches were excellent. Thanks Barita (*spelling?*) and anyone else who may have been involved with those arrangements.

Keep in touch and let me know if there's anything else I can to for you.

Sincerely,

James Portuguez NAIC - State Training Team (816) 873-8518

----Original Message-----From: Preston, Clarissa

Sent: Thursday, June 19, 2003 10:48 AM **To:** Portuguez, James; Terwilleger, Daryl R.

Subject: SERFF training

Thank you both very much for presenting the SERFF training here at the Louisiana Department of Insurance. Our staff picked up a lot of useful information!

I hope the two of you enjoyed your stay in Baton Rouge and had a safe trip back to Kansas City. You are welcome to come back and visit with us at any time!

If you need any help submitting your reimbursement information to the fiscal office, please give me a call.

Again, thanks!

Clarissa A. Preston, CIC

Asst. Director, Forms & Compliance Division Louisiana Department of Insurance Office of Property and Casualty (225) 219-4485 phone (225) 219-7815 fax cpreston@ldi.state.la.us